

ATTACHMENT C

Homeless Program Performance/Statistics

In January 2013, 2,186 persons were identified as being homeless countywide. This is a 0.3% increase from the January 2011 count where 2,129 people were identified. To meet requirements of the U.S. Department of Housing and Urban Development (HUD), the HSOC uses the Homeless Management Information System (HMIS) to measure the performance of the homeless programs that receive Emergency Solutions Grant (ESG) or Continuum of Care (CoC) Homeless Assistance funding from HUD or that otherwise participate in HMIS. These programs include the Prado Day Center, Maxine Lewis Memorial Shelter, El Camino Homeless Organization (ECHO) Shelter, Community Action Partnership of San Luis Obispo County (CAPSLO) case management services for homeless clients, Transitions Mental Health Association's (TMHA) Transitional Housing Program, and Continuum of Care (CoC) funded permanent, supportive housing operated by CAPSLO and TMHA. The County also collects separate performance data for a Tenant-Based Rental Assistance (TBRA) program funded by HUD and administered by the Housing Authority of San Luis Obispo (HASLO).

Housing and Shelter Statistics

Emergency Shelter and Services

Over the last fiscal year, 1,852 people were helped at the Prado Day Center, Maxine Lewis Memorial Shelter, and the ECHO Shelter. Of those persons, 1,084 stayed at one or both of the overnight shelters. The shelters receive funding from several sources from the County such as the Community Development Block Grant program, ESG program, and General Fund Support.

Transitional and Permanent Supportive Housing and Case Management

The CoC funded programs include CAPSLO's case management services in the San Luis Obispo and South County areas, the TMHA Transitional Housing Program in San Luis Obispo, and the permanent, supportive housing programs operated by CAPSLO and TMHA countywide. In the most recent program year, these programs served 436 people. Approximately 75% of the people (326 people) served in the CoC programs had at least one known physical or mental health condition at program entry.

Performance

CoC Funded Programs

HUD creates national objectives for its CoC funded programs, and the CoC reports program performance compared to these objectives every year in the annual competitive grant application. HUD changes the objectives periodically, but the objectives below are the most recent ones identified by HUD. The local CoC has also created performance objectives and tracks other data that has been determined to be important in the context of local programs that provide services to homeless individuals. The current national and local objectives as well as the CoC's performance in the last five years (since the 10 Year Plan was completed) are discussed in more detail below.

It is important to note that HUD did not require, and the CoC did not track all of the objectives prior to 2011. HUD started requiring data entry and reporting in HMIS in 2010, and in 2011, HUD started requiring the tracking of all of the measures below. That is the reason for missing data in various years.

HUD Objectives:

1. Objective: Create new permanent, supportive housing beds for chronically homeless persons.
 - Performance: Since 2008 (when the 10-Year Plan was completed), 32 permanent supportive housing beds have been created in 20 different housing units from the CoC grant. These units serve homeless persons with disabilities, and 21 of the units are set aside for chronically homeless.

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2. Objective: Increase the percentage of participants remaining in CoC funded permanent housing (PSH) projects for at least 6 months to 80% or more.

Results by Year					
Year	2008	2009	2010	2011	2012
% of participants remaining in CoC funded PSH for at least 6 months	n/a	n/a	26% (6)	55% (17)	69% (20)
Total participants in CoC funded Permanent Housing	n/a	n/a	23	31	29

3. Objective: Increase the percentage of participants in CoC funded Transitional Housing (TH) that move to Permanent Housing (PH) to 65% or more.

Results by Year					
Year	2008	2009	2010	2011	2012
% of participants in CoC funded TH that moved (exited) to PH	n/a	n/a	71% (10)	54% (7)	78% (14)
Total participants that moved (exited)	n/a	n/a	14	13	18

4. Objective: Increase the percentage of participants in all CoC funded projects that obtained mainstream benefits at program exit to 20% or more.

Results by Year					
Year	2008	2009	2010	2011	2012
% of participants that obtained mainstream benefits at program exit	n/a	n/a	n/a	88% (182)	90% (259)
Total participants that exited	n/a	n/a	n/a	206	287

5. Objective: Increase the percentage of participants in all CoC funded projects that are employed at program exit to 20% or more. [Note: the local goal is currently 25% or more]

Results by Year					
Year	2008	2009	2010	2011	2012
% of adult participants employed at program exit	23% (42)	17% (30)	n/a	21% (32)	23% (49)
Total adult participants that exited	186	172	n/a	154	210

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Local Objectives:

1. Objective: Increase the percentage of participants in all CoC programs that exit to permanent destinations.

Results by Year					
Year	2008	2009	2010	2011	2012
% of participants that exited to permanent destinations	56% (105)	55% (95)	55% (68)	58% (120)	63% (182)
Total participants that exited the program	186	172	124	206	287

2. Objective: At least 25% of adults leaving the program have more income at exit.

Results by Year					
Year	2008	2009	2010	2011	2012
% of adults leaving the program that had more income at exit	n/a	n/a	n/a	34% (52)	45% (95)
Total adult participants that exited the program	n/a	n/a	n/a	154	210

Rapid Rehousing

To address the need to rapidly move homeless or those at risk of becoming homeless into permanent housing, the County also administers two tenant based rental assistance programs (TBRA). One of the programs is funded by the HOME grant and the other by the ESG program. The HOME funded TBRA program provides rental and deposit assistance, and it served 59 households in FY 2012-13. As stated above, the County collects separate performance data for this TBRA program (performance is not reported via HMIS for this program). The ESG funded TBRA program is new and has been in operation for approximately six months. This program provides financial assistance (such as rent and deposit assistance) as well as services such as case management. Over the past six months, the program has served 60 households. This ESG funded program data is entered into HMIS, but because a complete year of data is not yet available, performance data has not yet been analyzed or reported to HUD.